





SWS Mountain Guides 110 Alpine St. Mt. Shasta, Ca. 96067 info@swsmountainguides.com www.swsmountainguides.com

Phone: 888.797.6867

"Make it go Guarantee Policy."

SWS Mountain Guides, California Ski Guides, California Rock Guides - If you book a regularly scheduled course or climb and are the only client on the course or climb, our **make-it-go guarantee** gives you three options.

Two weeks before departure, we will contact you and let you know if you are the only client signed up for that departure; at this point, you have three options:

Option"A": Pay the "Make it go Guarantee" Surcharge of \$100.00 per day, and we will run the course as a private one on one with our guide.

Option''B'': Transfer to another course with additional clients at no charge.

Option"C": Cancellation of the Course or Climb with a full refund.

A win-win for all involved, you get your course on the date you want, my scheduled guide receives the work, and my company, with the surcharge, covers our direct expenses and breaks even. So, this option is available for all regularly scheduled courses and climbs, so you can feel free to book your climb knowing that you can "Make it Go."

Note: SWS Mountain Guides meets at least two clients for the course or climb at the last minute; your "Make it Go Guarantee" Surcharge is refunded.

Exceptions: Applies only to Regular Scheduled SWS Mountain Guides Climbs and Courses as scheduled on the SWS Mountain Guides website. Excludes Custom Trips, International Expeditions, and third-party scheduled courses or climbs.

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